

## KNOW BEFORE YOU GO

CHECK IN TIME IS 15:00-23:00

RECEPTION HOURS: 09:00-17:00

CHECK-OUT TIME IS 11:00

### CHECK-IN,CHECK-OUT POLICY(OPTIONAL SERVICES)

CHECK-IN 07:00-15:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 30,00 €
CHECK-IN 23:00-07:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 50,00 €
CHECK-OUT 11:00-18:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 30,00 €
CHECK-OUT 11:00-23:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 50,00 €
CHECK-OUT 23:00-07:00	CONTACTRECEPTION	

Pets: Despite the fact that we like them we can not offer them the proper accommodation

Taxes and service charges

13% VAT is included. 0,50% city taxis included, Tourist Tax 0,5 € / Apartment / Day is included

### Cancellation Policy

If cancelled up to 28 days before date of arrival, no fee will be charged

If cancelled up to 14 days before date of arrival 50% of the total reservation cost will be charged

In case of non-show, the total cost of the reservation will be charged

In case of cancellation during the stay a 75% compensation of the remaining days originally agreed is due to payable directly to the reception by the guest

The non-refundable bookings are not entitled to refund no matter the reason of cancellation

## Important information

.No parties are allowed in the premises Use of flame outdoors (BBQ) is strictly forbidden-Risk of Fire

All ages are welcome at CretaSolaris. A person aged 24–or more-,must check in

Please inform us in advance of your expected arrival time.(You can use the Contact us Form for this information)

Private Parking is possible onsite for 5,00 €/day

Free of Charge for stay 7 days or more  
(One vehicle per apartment, no quads)

Creta Solaris reserves the right for pre-authorization of credit cards prior to an arrival