

KNOW BEFORE YOUU GO

RECEPTION HOURS: 09:00-21:00

CHECK IN TIME IS 15:00-23:00

CHECK-OUT TIME IS 11:00

CHECK-IN, CHECK-OUT POLICY (OPTIONAL SERVICES)

CHECK-IN 07:00-15:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 30, 00 €
CHECK-IN 23:00-07:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 50, 00 €
CHECK-OUT 11:00-18:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 30, 00 €
CHECK-OUT 11:00-23:00	POSSIBLE UPON AVAILABILITY	SURCHARGE 50, 00 €
CHECK-OUT 23:00-07:00	CONTACT RECEPTION	

Pets: Despite the fact that we like them we can not offer them the proper accommodation

Taxes and service charges
13% VAT is included.0,50% city tax is included
Excluded charges: Government Tax:0.50 € per night per apartment

Cancellation Policy

If cancelled up to 21 days before date of arrival, no fee will be charged

If cancelled up to 14 days before date of arrival 50% of the total reservation cost will be charged

In case of non-show, the total cost of the reservation will be charges

In case of cancellation during the stay a 75% compensation of the remaining days originally agreed is due to payable directly to the reception by the guest

The non-refundable bookings are not entitled to refund no matter the reason of cancellation

Important information

1.No parties are allowed in the premises

2. All ages are welcome at Creta Solaris. A person aged 24 – or more-, must check in

3.Please inform us in advance of your expected arrival time. (You can use the Contact us Form for this information)

4.Private Parking is possible on site Free of Charge. (One vehicle per apartment, no quads)

5.Creta Solaris reserves the right for pre-authorization of credit cards prior to an arrival